

Data protection notice

We hereby want to inform you about the nature, scope and purposes of the processing of personal data in accordance with data protection law such as the General Data Protection Regulation - GDPR (REGULATION (EU) 2016/679) as well as about rights of data subjects.

Controller:

ARI-Armaturen Albert Richter GmbH & Co. KG
Mergelheide 56-60
33758 Schloß Holte-Stukenbrock
Germany
Phone: +49 5207 994-0
Fax: +49 5207 994-297 / -298
E-Mail: info@ari-armaturen.com

For questions and requests related to data protection, please contact:

ARI-data protection officer
ARI-Armaturen Albert Richter GmbH & Co. KG
Mergelheide 56-60
33758 Schloß Holte-Stukenbrock
Germany
Phone: +49 5207 994-0
Fax: +49 5207 994-297 / -298
E-Mail: datenschutz.DE-SHS@ari-armaturen.com

1. Personal data and data processing

Personal data means any information relating to an identified or identifiable natural person ('data subject'). These are for example names, email addresses, IP-addresses or phone numbers. Otherwise, information that cannot be attributed to an identified or identifiable natural person is not personal data, such as the number of visitors of a website.

Data processing means any operation, which is performed on personal data whether or not by automated means (such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction).

2. Personal Data subject to processing

We use the personal data indicated hereinbeneath that you submit to us/the Controller.

- Necessary contact information for processing your request, such as company addresses, email addresses, employee names, etc.
- User information (Google Play APIs, Apple ID)
- Version number of the used app
- Data concerning the mobile device used (e.g. IP address, model, operating system, but neither location nor serial number)
- Authorizations on the mobile device used: The software used only requires access to the mobile device that is necessary for the necessary functions of myPREMIO. These are access to the memory (for storing the log files, which contain the machine data) and network accesses (used to build up a link to the ARI product).

To the extent that myPREMIO also transmits machine data (operating status, setting parameters), this is generally not personal data, since these data cannot be used to identify a natural person or to draw conclusions about the personal or material circumstances of a natural person (even with the use of additional information).

3. Purposes of the processing and the legal basis for the processing

The following purposes and legal bases of data processing exist, insofar as personal data is involved:

- At your request, we provide support in diagnosing faults in ARI products by evaluating the machine data, insofar as personal data are processed in this context on the basis of Art. 6, Para. 1, letter b) of the GDPR. All further processing in this context and, if applicable, the recipients or categories of recipients of personal data are governed by the General Terms of Use for myPREMIO.
- We improve ARI products and optimize those from default settings to improve the myPremio software. The legal basis is a legitimate interest on our part, Art. 6, Para. 1, letter f) of the GDPR.
- Furthermore, we may be obliged to disclose personal data pursuant to Art. 6, para. 1, letter c) of the GDPR if this is required by law (e.g. if we receive a valid subpoena or search warrant) or if we deem such a step necessary in our sole discretion to protect the rights, property or safety of ARI-Armaturen, our customers or the public.

4. Rights of data subjects

You have the right to unpaid confirmation as to whether or not your personal data is being processed and the source thereof, recipients and the purposes of the processing as well as a right to rectification and erasure. Furthermore you have the right to receive the personal data in a structured, commonly used, machine-readable and interoperable format. For further requests, please contact us as declared hereunder.

5. Supervisory authority

The competent supervisory authority responsible for data protection, in particular for the monitoring the application of the GDPR, can be contacted for questions, requests and complaints with regard to data protection, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement if you consider that the processing of personal data relating to you infringes the GDPR. The competent supervisory authority is "Landesbeauftragte für Datenschutz und Informationsfreiheit Nordrhein-Westfalen" in Düsseldorf, Germany.

6. Storage period of personal data

Personal data will only be stored for as long as is necessary for the purposes of the relevant processing. Thereafter, the information and personal data provided by you will be subject to an automatic deletion and blocking concept, unless there are other reasons to the contrary, e.g. commercial or tax retention periods. These periods can be up to ten years. A deletion already takes place before, if there is no legal basis for the storage of data and you revoke e.g. a given consent. Consents given can be withdrawn at any time with effect for the future.